



**EXCELLENT OPERATIONS
CONSULTANTS**

"ENHANCING PERFORMANCE AND PRODUCTIVITY"



Company **Profile** **2026**



About EOC

Excellent Operations Consultants (EOC) is a leading Kenyan consulting and capacity-building firm dedicated to strengthening governance, enhancing institutional performance, and supporting sustainable growth across corporate organizations, public institutions, NGOs, SMEs, and SACCOs.

Excellent Operations Consultants (EOC) is fully accredited by the National Industrial Training Authority (NITA), ensuring that all our training programmes meet Kenya's highest standards for professional development, skills enhancement, and workforce competency.

NITA/TRN/796



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Our Team

At Excellent Operations Consultants (EOC), our strength lies in our people. We are a dedicated team of experienced consultants, trainers, and industry specialists committed to helping institutions grow, lead, and succeed.



Patrick Mwanambisi
Managing Director



Willis Opuka
Director



Judy Mabuti
Director



Fiddie Kuria
Business Development
Executive



Amina Uwiragie

Admin and logistical
support lead



Prudence Naliaka

Content development lead



Glenn Kariuki

Content development lead.



Benimana Mussa

ICT and technical
support lead

Our Vision

To be Kenya's leading provider of transformative capacity-building, governance, and institutional development solutions that empower SACCOs, public institutions, and organizations to achieve operational excellence and sustainable growth.

Our Mission

To strengthen institutions through high-quality training, strategic advisory, and leadership development programmes that enhance governance, compliance, performance, and member value across all sectors we serve.

Our Core Values

1. Excellence

We commit to delivering high-quality training, advisory services, and professional support that uphold the highest standards of accuracy, competence, and performance.

2. Integrity

We operate with honesty, transparency, and ethical conduct ensuring trust in every engagement and fostering accountability across the institutions we support.

3. Professionalism

We uphold discipline, respect, and responsibility in all our interactions, ensuring consistent and reliable service to all partners and stakeholders.

Our Service

EOC delivers its services through two core practice areas:

- ★ **Corporate Consulting & Institutional Development** offering governance advisory, strategic planning, organizational development, HR support, financial management advisory, risk and compliance solutions, project management, and policy/system development.
- ★ **SACCO Training, Governance & Capacity Building** providing national 5-day training programs, regional 1-day economic bloc seminars, in-house trainings, board inductions, AGM/member education, and compliance-focused workshops designed to strengthen SACCO governance, leadership, and operational standards:

Growth in Membership & Assets

Targeted strategies to attract new members, retain existing ones, and increase capital reserves.

Digitalization & Innovation

Implementation of modern technology platforms that streamline operations, improve member experience, and support data driven decision making.

Focus on Financial Inclusion

Tailored programs that expand affordable financial access to underserved communities while strengthening member loyalty.

Value Proposition

Our interventions are anchored in cooperative governance, operational efficiency, and capacity enhancement. By partnering with us, SACCOs receive:

- ★ **Strategic Insight:** Data driven recommendations that translate into measurable growth.
- ★ **Tailored Execution:** Programs calibrated to unique context of each organization.
- ★ **Sustainable Impact:** that underpins resilient, high performing cooperatives. Each service is crafted to align with cooperative values, delivering measurable impact and long term sustainability for your SACCO or cooperative.

Enhanced Regulatory Compliance

Up to date guidance and practical tools to ensure adherence to national and sector specific regulations.

Diversification of Financial Products

Design and launch of a broader suite of member focused services, from savings and loans to insurance and investment options.

Capacity Building & Governance

Customized training, mentorship, and governance frameworks that empower leaders, staff, and members to sustain high performance, transparent, and accountable operations.

Why Choose Us?

Excellent Operations Consultants (EOC) stands out as a trusted partner for institutions seeking practical solutions, stronger governance, and sustainable performance. Our approach is built on professionalism, deep sector expertise, and a commitment to meaningful impact

01 Strong Specialization in SACCO Governance & Capacity Building
EOC is among the few firms in Kenya with deep expertise in SACCO governance, compliance, and training. Our programs align with SASRA standards, cooperative laws, and emerging sector trends.

02 Experienced & Multidisciplinary Team
Our consultants and trainers bring years of hands-on experience across governance, finance, compliance, organizational development, and SACCO operations—ensuring every engagement is guided by real expertise.

03 Tailor-Made Support for Every Client
Every organization is unique. We customize our consulting and training programs to match each client's structure, needs, and goals—ensuring maximum relevance and value.

04 NITA Certified Training Provider
EOC is accredited by the National Industrial Training Authority (NITA), ensuring our training programs meet national quality standards and allowing organizations to benefit from NITA reimbursement for eligible courses.

05 ICT Support & Digital Transformation Programmes
We offer ICT-focused training and support programs, including digital transformation support for SACCOs, cybersecurity awareness, ICT governance, system training, and technology-enabled process improvement.



Our goal is not just to train or consult, but to help organizations grow stronger, more compliant, more efficient, and better governed—creating lasting positive change.

Our Achievements

Over the years, Excellent Operations Consultants (EOC) has built a strong track record of delivering impactful consulting and capacity-building solutions to institutions across Kenya. Our achievements reflect our commitment to excellence, professionalism, and meaningful transformation

Strengthened Governance Across Numerous Institutions

We have supported countless organizations—including SACCOs, corporates, public agencies, and NGOs—in enhancing governance structures, improving decision-making, and adopting modern leadership practices.

Proven Impact in SACCO Capacity Building

Our specialized SACCO training programs have helped institutions increase compliance, improve risk management, strengthen internal controls, and boost overall performance..

Successful Delivery of National & Regional Training Programs

EOC has designed and facilitated high-quality national 5-day and regional 2-day training programs attended by hundreds of Board members, Supervisory Committees, and SACCO staff from across the country.

97%
Projects
Successfully
Complete



Our Clients



NAROK SHRIKA COUNTY DEVELOPMENT ASSOCI



BIMAS LIMITED





**EXCELLENT OPERATIONS
CONSULTANTS**

"ENHANCING PERFORMANCE AND PRODUCTIVITY"

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